

June 20, 2012

Mr. William Carson, Chief Negotiator  
Veterans Benefit Administration  
VA Central Office  
810 Vermont Ave., NW  
Washington, DC 20420

Dear Bill,

It has come to my attention that there is a change in working conditions for employees in regional facilities that are assigned to a Fiduciary Hub where national calls from the Hub are distributed to the LIESs in the field

Based on this, the National VA Council VBA Mid-Term Bargaining Committee is formally requesting to bargain on the appropriate arrangements for the affected employees as a result of management's implementation of this process.

This is also a request for a briefing. Please provide our team with all data management considered and reviewed in determination of this new development at least one week prior to the briefing.

We request that the implementation be deferred until all required negotiations are completed per the Master Agreement and the statute.

Sincerely,

Jan Avant, Chief Negotiator  
NVAC/VBA Mid-Term Bargaining Committee