



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53**

Affiliated with the AFL - CIO

Mid-Term Bargaining Committee

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November 1, 2010

Leslie Wiggins, Deputy Assistant Secretary
Office of Labor Management Relations (LMR)
Department of Veterans Affairs
810 Vermont Avenue, N.W.
Washington, D.C. 20420

Subject: VHA Chief Business Office's Member Services Survey (Health Eligibility
Center & Health Revenue Center). with Gallup

Dear Ms. Wiggins:

The National VA Council #53 is approving the VHA Chief Business Office cited survey at Heath Eligibility Center, Atlanta GA (518) and Health Revenue Center in Topeka, KS and Wasco, TX (906) above within the Department. Please provide the NVAC with a copy of the survey results once completed. Please call me at (217) 554-4866 if you have any questions.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
Executive Committee, NVAC

AFGE: Good Government We Are Ready