

## Memorandum of Understanding

The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration (VHA) and the American Federation of Government Employees, (AFL-CIO), National Veterans Affairs Council #53 (NVAC) on Interactive Patient Care System (IPCS) and other similar type of system.

1. The national parties agree that training of all bargaining unit employees required to use the IPCS shall be completed prior to any implementation at that facility and/or duty location.
2. The use of such IPCS by bargaining unit staff during the performance of their duties will be counted as workload for labor mapping (e.g. Decision Support System).
3. Any complaints logged onto the system IPCS by patients and /or their family against bargaining unit employees, shall not limit the rights of the employees under the Master Agreement or Local Supplement Agreement.
4. Bargaining unit employees shall be on duty time for all training related to the Interactive Patient Care System.
5. Upon receipt, the appropriate management official shall provide a copy of this MOU to the Local Union President.
6. Local union may elect to bargain on the local implementation at their facility or duty station of the IPCS.

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3/25/2013  
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3/19/2013  
Date