



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53**

Affiliated with the AFL - CIO

Mid-Term Bargaining Committee

Oscar L. Williams Jr., Chair
2nd Exec. V-President
29 Lake Street
Danville, IL 61832-6101

Bill Wetmore, Member
3rd Exec. V-President
2319 Alava Court
Waldorf, MD 20603

Willie Haywood, Member
6th Dist. Rep., NVAC
17706 Garden Blvd.
Cleveland, OH 44128

Jeff Sladek, Member
12th Dist. Rep., NVAC
VAMC 3601 S. 6th Ave.
Tucson, AZ 85723

July 12, 2011

Leslie Wiggins, Deputy Assistant Secretary
Office of Labor Management Relations (LMR)
Department of Veterans Affairs
810 Vermont Avenue, N.W.
Washington, D.C. 20420

Subject: Office of Information & Technology Customer Satisfaction August 2011 Survey

Dear Ms. Wiggins:

The National VA Council #53 is approving the Office of Information and Technology Customer Satisfaction August 2011 Survey within the Department. Please provide the NVAC with a copy of the results once completed. Please call me at (217) 554-4866 if you have any questions.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
Executive Committee, NVAC
Donald Stephen, OI&T HR Consultant

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