



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair 2 nd Exec. V-President 29 Lake Street Danville, IL 61832-6101	Bill Wetmore, Member 3 rd Exec. V-President 2319 Alava Court Waldorf, MD 20603	Willie Haywood, Member 6 th Dist. Rep., NVAC 17705 Garden Blvd. Cleveland, OH 44128	Jeff Sladek, Member 13 th Dist. Rep., NVAC VAMC 3601 S., 6 th Ave. Tucson, AZ 85723	Stephanie Starks, Member National Rep., NVAC VAMC Philadelphia Philadelphia, PA 19104
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June 3, 2014

Bernard G. Deazley IV, Assistant Medical Center Director
Department of Veterans Affairs
3710 Southwest US Veterans Hospital Road
Portland, OR 97239-2964

Subject: VISN 20 - Portland VA Medical Center Communication Assessment Tool-All
Employee Survey (AFGE Local 2157 and AFGE Local 2583)

Dear Mr. Deazley:

National VA Council #53 is not approving the Portland VAMC Communication Assessment Tool Survey cited above for AFGE represented bargaining unit employees within the Department at this time. The Communication Assessment Tool Survey does not contain the information the survey is voluntary, confidential and anonymous to any employees. NVAC will not approve the survey until these words are added to the communication tool assessment.

If you have any questions please call me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
Donald L. Fowler, 11th District Representative, NVAC

AFGE: Good Government We Are Ready



DEPARTMENT OF VETERANS AFFAIRS
Medical Center
3710 Southwest US Veterans Hospital Road
Portland OR 97207



In Reply Refer To: 648/P5AD

May 28, 2014

To: Oscar L. Williams, Jr.
2nd Executive Vice President, NVAC #53
29 Lake Street
Danville, IL 61832

From: Bernard G. Deazley, Assistant Director
3710 SW U.S. Veterans Hospital Road
Portland, OR 97239-2964

Subject: Communication assessment tool-All Employee Survey

Mr. Williams,

The Portland VA Medical Center's Organizational Health Council would like to conduct an employee survey on effective communication tools and strategies.

Survey Purpose: Allow all employees to express their preference in possible communication strategies and how they would like them to implemented.

Details:

- Anonymous, voluntary survey for Employees at all PVAMC locations
- Survey is available through an online system (Survey Monkey)
- Hard copies are available for those not interested in completing online
- Survey will be conducted June 1-30, 2014

Use of the information collected: Data collected will be used to determine which communication resources are most effective in getting information to all employees on all shifts and at all locations. No personally identifiable information or even position specific information will be collected.

We would like to arrange a briefing with you to clarify intent and to facilitate a collaborative partnership. If you have any questions, comments, or concerns, please contact Rachelle Hershinow at (503) 220-3458. The absence of a response on or before June 30th, 2014 will be accepted as concurrence.

for

BERNARD G. DEAZLEY IV, MPA, FACHE
Assistant Medical Center Director

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BY: 
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Communication Assessment Tool
Survey 2014

Scale (1-10):

1 = No communication; I am unaware of changes or important events until after they have happened

5 = I occasionally hear news of importance, but am still in the dark about other things

10 = Excellent communication; I am well informed of important events and changes

1. How would you rate the overall level of communication at PVAMC?

Scale (1-10):

1-3 = Information is confusing, irrelevant, or absent; I am not well-informed

4-7 = Information is occasionally useful, but presented poorly; I am partially informed, but often confused

8-10 = Information is easy to understand and useful; I am well-informed

2. Rate the quality of communication from these different sources. If you do not use or receive this type of communication, or do not attend this type of function, chose "NA".

- a. Written Communication
 - i. Posters
 - ii. Notices posted in physical form
- b. Verbal Communication
 - i. Information passed down via service structure in person
- c. Email Communication
 - i. VHAPOR-Broadcast
 - ii. Pop-Up Alerts
 - iii. Outlook
 - iv. VISTA Gui Mail
- d. SharePoint Homepage
- e. Your Staff Meetings
- f. Town Hall
- g. Leadership Forum

No Scale:

3. Which of the above methods of communication do you most prefer?

- a. Written
- b. Verbal
- c. Email
- d. Homepage
- e. Your Staff Meetings
- f. Town Hall
- g. Leadership Forum