



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair
2nd Exec. V-President
29 Lake Street
Danville, IL 61832-6101

Bill Wetmore, Member
3rd Exec. V-President
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Waldorf, MD 20603

Terrence J. Watts, Member
5th Dist. Rep., NVAC
VAMC Orlando
Orlando, FL 32803

Willie Haywood, Member
6th Dist. Rep., NVAC
17705 Garden Blvd.
Cleveland, OH 44128

Jeff Sladek, Member
13th Dist. Rep., NVAC
VAMC 3601 S. 6th Ave.
Tucson, AZ 85723

November 7, 2014

Jack G. Hetrick, Network Director
Department of Veterans Affairs
Veterans Integrated Service Network 10
111500 Northlake Drive, Suite 200
Cincinnati, OH 45249

Subject: VISN 10 Medical Support Administration (MSA) Staff Training

Dear Mr. Hetrick:

In accordance with Article 47, Section 2 C, of the Master Agreement, the National VA Council #53 formally demanding to bargain on the MSA staff training within VISN 10. Ms. Alma L. Lee, President NVAC will name the Chief Negotiator and team members. Please provide the named bargaining team with any information and/or data concerning the cited subject. The negotiation of this matter should normally begin no later than twenty (20) workdays after the Management chief Negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the national bargaining obligation has been met. The named bargaining team may request a briefing over the cited subject above, before sending any proposals. If you have any questions please contact me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

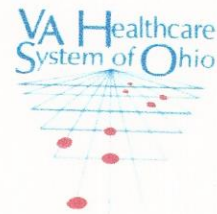
cc: Alma L. Lee, President National VA Council #53
Willie E. Haywood Jr., 6th District Representative NVAC

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DEPARTMENT OF VETERANS AFFAIRS
VETERANS INTEGRATED SERVICE NETWORK 10
11500 NORTHLAKE DRIVE, SUITE 200
CINCINNATI, OHIO 45249



October 30, 2014

Oscar L. Williams
2nd Executive Vice President
National VA Council AFGE
29 S. Lake Street
Danville, IL 61832

Dear Mr. Williams:

It is the intent of the VA Healthcare System of Ohio to offer training to our VISN 10 MSA staff. The training will focus on telephone etiquette, internal and external customer service, soft skills, and MHV secure messaging. The training will give our staff the opportunity to recharge for half a day and learn with their peers. We are not mandating this training however we are hoping employees take advantage of the opportunity.

If you are interested in a briefing or would like to bargain on this subject, please contact lola Dews, VISN 10 Human Resources Officer no later than November 30, 2014. Ms. Dews can be reached at 513-247-4632 or lola.Dews@va.gov.

Sincerely,

Jack G. Hetrick
Jack G. Hetrick, FACHE
Network Director
VISN 10

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