



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

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March 23, 2015

Kimberley D. Moseley, Deputy Assistant Secretary
Office of Labor Management Relations (LMR)
Department of Veterans Affairs
810 Vermont Avenue, NW
Washington, DC 20420

Subject: 2015 EES Employee Communication and Internal Service Survey

Dear Ms. Moseley:

National VA Council #53 is approving the 2015 EES Communication and Internal Service Survey, as cited above for AFGE represented bargaining unit employees in VHA within the Department. This EES Survey should begin within 90 days. Please provide the NVAC with the results once completed.

If you have any questions please call me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
NVAC Executive Committee

AFGE: Good Government We Are Ready

Williams, Oscar L Jr.

From: MacEachern, Peter
Sent: Monday, March 23, 2015 1:44 PM
To: Williams, Oscar L Jr.; Sladek, Jeffrey C.; Watts, Terrence J.; Wetmore, William H.; Haywood, Willie E. (VHACLE)
Cc: Jones, Anita; Woodard, Timothy; Latney, Anthony; Jacquez, Mindy; Borthwick, Geoffrey
Subject: 2015 EES Employee Communication and Internal Services Survey
Attachments: 2015 EES Employee Communication and Internal Services Surveys v2.docx

Good Afternoon –

Employee Education Service (EES) proposes the attached survey to measure and improve the customer service and communications in EES.

EES units communicate with and provide services to other units in EES. This survey will be sent out to all EES employees. The survey data will be used by EES to assist in the identification of performance improvement opportunities and measure ongoing performance (compared to prior years' survey results).

The survey is voluntary and results will be confidential and anonymous (unless the participant chooses to identify themselves in order to provide further feedback). Results are available upon request.

All EES employees will be surveyed, expecting approximately 50% of 382 employees.

Please feel free to contact me for additional information.

Thank you,

Pete

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