



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES  
NATIONAL VETERANS AFFAIRS COUNCIL #53**

**Affiliated with the AFL - CIO  
Mid-Term Bargaining Committee**

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Orlando, FL 32803

October 19, 2015

Kimberley D. Moseley, Deputy Assistant Secretary  
Office of Labor Management Relations (LMR)  
Department of Veterans Affairs  
810 Vermont Avenue, NW  
Washington, DC 20420

Subject: EES ACES Customer Service Survey

Dear Ms. Moseley:

National VA Council #53 is approving the EES ACES Customer Service Survey for AFGE represented bargaining unit employees in within the Department. Please provide the NVAC will a copy of the survey results once completed. The ACES Survey should begin within the next thirty days for AFGE bargaining unit employees.

If you have any questions please call me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.  
Chairperson, Mid-Term Bargaining Committee  
2<sup>nd</sup> Executive Vice President  
National VA Council #53

cc: Alma L. Lee, President National VA Council #53  
NVAC Executive Committee

**AFGE: Good Government We Are Ready**