



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

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June 1, 2016

Kimberly D. Moseley, Deputy Assistant Secretary
Office of Labor Management Relations (LMR)
Department of Veterans Affairs
810 Vermont Avenue, NW
Washington, DC 20420

Subject: VHA CPAC Change in Working Conditions for Facility Revenue Technicians (FTR)

Dear Ms. Moseley:

In accordance with Article 47, Section 2, of the Master Agreement, National VA Council #53 is formally demanding to bargain on the VHA CPAC change in working conditions for FTR as cited above within the Department. Please provide the NVAC's Mid-Term Bargaining Committee with all information and/or data related to this subject. The negotiations of this matter should normally begin no later than twenty (20) workdays after the Management Chief Negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The Mid-Term Bargaining Committee may request a briefing over the cited subject above, before sending any proposals. If you have any questions please call me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
NVAC Executive Committee

AFGE: Good Government We Are Ready

Department of
Veterans Affairs

Memorandum

Date: April 27, 2016

From: Regional Revenue Manager

Subj: Change In Working Conditions

To: Unions affiliated with facilities assigned to MACPAC

1. There will be a change in working conditions for the Facility Revenue Technicians (FRT). Over the next 9 weeks the FRT's will discontinue completing the Code Me and NILCO reports. The change is minimal. The Facility Revenue staff are losing about an hour of work assigned to them daily and this will not have an impact to their grade.
 - a. In 2015, the Florida/Caribbean CPAC (FCCPAC) was having difficulties filling their FRT positions. They did a pilot with their Billing Department's staff, Data Base Administrators (DBA's). The DBA's performed the pilot to determine if they could complete the Code Me and NILCO. They found that the DBA's could complete the reports quicker and the reports were cleaner reports because the DBA's have more of a knowledge base of what CPT's are billable.
 - b. FCCPAC submitted their findings to the CPAC Business Operations Committee (BOC). The BOC asked for an additional pilot to be done at another CPAC. One with more facilities than the FCCPAC. The NECPAC completed the second pilot and their findings were the same. The BOC and the CPAC Senior Assessment Team (SAT) approved the pilot.
 - c. MACPAC is now transitioning our Billing Department to this new process. Beginning, April 25, 2016, the Billing Supervisors started training the DBA's on the Code Me. The NILCO portion of the new process will begin after training on the Code Me so each facility will have training on both before the next facility starts. MACPAC started with Augusta. Atlanta and Durham will follow within the next two weeks. We will tentatively transition 3-4 facilities every 2-3 weeks thereafter. The Transition completion date is expected to be no later than June 30, 2016.

Cindy Williams

Cindy Williams

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Mid-Term Bargaining Committee