

Memorandum of Understanding

The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration (VHA) and the American Federation of Government Employees, (AFL-CIO), National Veterans Affairs Council #53 (NVAC) on VHA Quality Evaluation System (QUEST) Training

1. Bargaining unit employees shall be on duty time when taking the QUEST training. QUEST training shall be offered in a various models to allow all bargaining unit employee to attend the training sessions.
2. AFGE Local CPAC Presidents shall be informed when the QUEST training starts and allowed to have a union representative attend the training session.
3. AFGE Local CPAC shall be informed of how procedures of the random process of Quality Review for audits are done. AFGE CPAC Locals may bargain on the random procedures for Quality Review.
4. NVAC reserves its right to address matters related to QUEST as they occur at the CPACs.



Daniel V. Borichevsky, VA Labor Specialist
For the Department of Veterans Affairs (VA)

01 November 2016

Date



Oscar L. Williams Jr., 2nd Exec Vice President
AFGE National Veterans Affairs Council #53

11/01/2016

Date



James "Jim" Zeveski, VHA Labor Consultant
For Veterans Health Administration (VHA)

11/01/16

Date