



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES  
NATIONAL VETERANS AFFAIRS COUNCIL #53**

**Affiliated with the AFL - CIO**

**Mid-Term Bargaining Committee**

**Oscar L. Williams Jr., Chair**  
2<sup>nd</sup> Exec. V-President  
29 Lake Street  
Danville, IL 61832-6101

**Bill Wetmore, Member**  
3<sup>rd</sup> Exec. V-President  
2319 Alava Court  
Waldorf, MD 20603

**Terence J. Watts, Member**  
President, Local 559  
VAMC Orlando  
Orlando, FL 32803

**Willie Haywood, Member**  
6<sup>th</sup> Dist. Rep., NVAC  
17705 Garden Blvd.  
Cleveland, OH 44128

**Jeff Sladek, Member**  
13<sup>th</sup> Dist. Rep., NVAC  
VAMC 3601 S. Ave.  
Tucson, AZ 85723

July 31, 2017

Kimberly P. McLeod, Acting Executive Director  
Office of Labor Management Relations (LMR)  
Department of Veterans Affairs  
810 Vermont Avenue, NW  
Washington, DC 20420

Subject: VHA Member Services Pharmacy Customer Care (PCC) Business Line Standard  
Operating Procedures for Bargaining Unit Employees (AFGE Local 518, AFGE Local  
906, AFGE Local 1539 and AFGE Local 1822)

Dear Ms. McLeod:

In accordance with Article 47, Section 2, of the Master Agreement, National VA Council #53 is formally demanding to bargain on the VHA Members Services Pharmacy Customer Care Business Line SOP as cited above within the Department. Please provide the NVAC's Mid-Term Bargaining Committee members named above with all information and/or data related to this subject. The negotiations of this matter should normally begin no later than twenty (20) workdays after the Management Chief Negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The NVAC's Mid-Term Bargaining Committee may request a briefing over the cited subject above, before sending any proposals. If you have any questions please call me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.  
Chairperson, Mid-Term Bargaining Committee  
2<sup>nd</sup> Executive Vice President  
National VA Council #53

cc: Alma L. Lee, President National VA Council #53  
NVAC Executive Committee

**AFGE: Good Government We Are Ready**