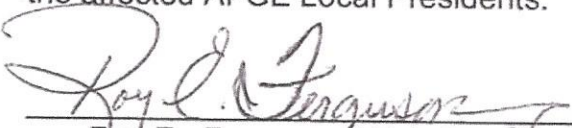


Memorandum of Understanding
Office of Community Care (OCC), Stakeholder Relations (SR)
Customer Contact Center (CSC)
Personal Electronic Devices

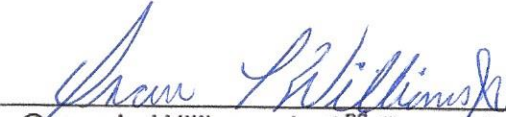
The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration (VHA) and the American Federation of Government Employees, (AFL-CIO) National Veterans Affairs Council #53 (NVAC) concerning the Office of Community Care (OCC), Stakeholder Relations (SR), Customer Contact Center (CSC) Personal Electronic Devices.

1. AFGE bargaining unit employees shall comply with prior national negotiated MOUs on VA Directive 6500 and VA Handbook 6500, concerning the use of VA-owned computers and the transportation of such devices. The national parties agree that neither VA Directive 6500 nor VA Handbook 6500 covers the use of employee owned personal devices such as cellular phones or tablets in the appendix which covers Rules of Behavior.
2. Bargaining unit employees shall comply with the prior national MOU on the Limited use of Government Computers by the national parties.
3. Bargaining unit employees will be allowed to receive a text or phone call from family members or friends in an emergency situation. The appropriate management official shall provide a phone number which the employee may provide to family members and/or friends.
4. The phone number shall be checked regularly (approximately every 30 minutes) by appropriate management officials to ensure that employees receive the emergent call in a timely manner.
5. Bargaining unit employees shall place their phone on vibrate or silent mode while working on VA-owned computers. Bargaining unit employee may use their phones or tablets when not at their VA owned computer or around any other VA computer screen that would allow for exposure to patient sensitive information.
6. Upon their receipt the appropriate management official shall provide a copy of this MOU to the affected AFGE Local Presidents.



Roy E. Ferguson, VA Labor Specialist
For the Department of Veterans Affairs (VA)

8/25/2017
Date



Oscar L. Williams Jr, 2nd Exec. Vice President
AFGE National Veterans Affairs Council #59

8/28/2017
Date



James Zeveski, VHA WMC Labor Consultant
For Veterans Health Administration (VHA)

8/25/2017
Date