



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

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October 5, 2017

Kimberly P. McLeod, Acting Executive Director
Office of Labor Management Relations (LMR)
Department of Veterans Affairs
810 Vermont Avenue, NW
Washington, DC 20420

Subject: VA Office of Information & Technology, Office of Organization and
Development & Engagement Annual IT Customer Satisfaction Survey 2017
Instrument

Dear Ms. McLeod:

National VA Council #53 is approving the VA OIT OOD&E Customer Satisfaction
Survey 2017 for AFGE represented bargaining unit employees within the Department.
Please provide the NVAC with a copy of the survey results once completed.

If you have any questions please call me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
NVAC Executive Committee

AFGE: Good Government We Are Ready