



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair 2 nd Exec. V-President 29 Lake Street Danville, IL 61832-6101	Bill Wetmore, Member 3 rd Exec. V-President 2319 Alava Court Waldorf, MD 20603	Willie Haywood, Member 6 ^h Dist. Rep., NVAC 17705 Garden Blvd. Cleveland, OH 44128	Jeff Sladek, Member 13 th Dist. Rep., NVAC VAMC 3601 S. 6 th Ave. Tucson, AZ 85723	Terrence J Watts, Member President, AFGE Local 559 VAMC Orlando Orlando, FL 32803
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January 9, 2018

Kimberly McLeod, Executive Director
Department of Veterans Affairs
Office of Labor Management Relations (LMR)
810 Vermont Avenue, NW
Washington, DC 20420

Subject: VHA Office of Community Care CBO Customer Service WFM Survey

Dear Ms. McLeod:

The National VA Council #53 is approving the CBO Customer Service WFM Survey for VHA AFGE bargaining unit employees within the Department. Please provide the National VA Council #53 with a copy of the survey results once completed.

If you have any questions, please contact me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
NVAC Executive Committee

AFGE: Good Government We Are Ready