



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53**

**Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair
2nd Exec. V-President
29 Lake Street
Danville, IL 61832-6101

Bill Wetmore, Member
3rd Exec. V-President
2319 Alava Court
Waldorf, MD 20603

Willie Haywood, Member
6th Dist. Rep., NVAC
17705 Garden Blvd.
Cleveland, OH 44128

Tinita Cole, Member
NVAC Nat., Rep.
VAMC Dayton
Dayton, OH 45428

Harold Robbins, Member
President, AFGE Local 559
VAMC Orlando
Orlando, FL 32803

January 9, 2020

Tracy Schulberg, Executive Director
Office of Labor Management Relations (LMR)
Department of Veterans Affairs
810 Vermont Avenue, NW
Washington, DC 20420

Subject: VHA Veterans Experience Office, Patient Experience Implementation of Mini
Toolkits to Improve Inpatient Experiences

Dear Ms. Schulberg:

In accordance with Article 47, Section 2, C, of the Master Agreement, the National VA Council #53 is formally demanding to bargain on the VEO Patient Experience Implementation of Mini Toolkits to Improve Inpatient Experiences as cited within the Department. Please provide the NVAC's above named bargaining committee with and any information and/or data concerning the cited subject. The negotiations of this subject should normally begin no later than twenty (20) workdays after the management chief negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The named bargaining team may request a briefing over the cited subject above. If you have any questions, please call me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
NVAC Executive Committee

AFGE: Good Government We Are Ready