



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53**

Affiliated with the AFL - CIO

Mid-Term Bargaining Committee

Oscar L. Williams Jr., Chair
2nd Exec. V-President
29 Lake Street
Danville, IL 61832-6101

Bill Wetmore, Member
3rd Exec. V-President
2319 Alava Court
Waldorf, MD 20603

Willie Haywood, Member
6th Dist. Rep., NVAC
17705 Garden Blvd.
Cleveland, OH 44128

Tinita Cole, Member
AFGE Nat., Rep.
VAMC Dayton
Dayton, OH 45428

Harold Robbins, Member
President AFGE Local 559
VAMC Orlando
Orlando, FL 32803

July 28, 2020

Robert McDivitt, Network Director
VA Midwest Healthcare
2805 Dodd Road, Suite 250
Eagan, MN 55121

Subject: VISN 23 – Clinical Contact Center Standard Operating Procedure (SOP) -
Telephone Agent Telework

Dear Mr. McDivitt:

In accordance with Article 47 Section 2 C., of the Master Agreement the National VA Council #53 is formally demanding to bargain on VISN 23 Clinical Contact Center SOP Telephone Agent Telework within the Department. Ms. Alma L. Lee, President of the National VA Council#53, will be naming the Union's Chief Negotiator and team members. Please provide the named bargaining team with all information and/or data related to the cited subject. The negotiation of this matter should normally begin no later than twenty (20) workdays after the Management's Chief Negotiator receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The above named NVAC's bargaining team may request a briefing over the cited subject above, before sending any proposals. If you have any questions, please contact me at (217) 670-9357.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
Barbara Galle, RN, 8th District Representative NVAC

AFGE: Good Government We Are Ready