



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES  
NATIONAL VETERANS AFFAIRS COUNCIL #53  
Affiliated with the AFL - CIO  
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair  
2<sup>nd</sup> Exec. V-President  
29 Lake Street  
Danville, IL 61832-6101

Bill Wetmore, Member  
3<sup>rd</sup> Exec. V-President  
2319 Alava Court  
Waldorf, MD 20603

Willie Haywood, Member  
6<sup>th</sup> Dist. Rep., NVAC  
17705 Garden Blvd.  
Cleveland, OH 44128

Tinita Cole, Member  
NVAC Nat., Rep.  
VAMC Dayton  
Dayton, OH 45428

Harold Robbins, Member  
President, AFGE Local 559  
VAMC Orlando  
Orlando, FL 32803

December 19, 2019

Tracy Schulberg, Executive Director  
Office of Labor Management Relations (LMR)  
Department of Veterans Affairs  
810 Vermont Avenue, NW  
Washington, DC 20420

Subject: Revenue Operations CPACs Updated National Performance Standards for  
Program Support Assistants

Dear Ms. Schulberg:

In accordance with Article 47, Section 2, C, of the Master Agreement, the National VA Council #53 is formally demanding to bargain on the Revenue Operations CPACs updated National Performance Standards as cited within the Department. Please provide the NVAC's named AD-Hoc CPAC bargaining team with and any information and/or data concerning the cited subject. The negotiations of this subject should normally begin no later than twenty (20) workdays after the management chief negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The named bargaining team may request a briefing over the cited subject above. s obligation has been met. If you have any questions, please call me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.  
Chairperson, Mid-Term Bargaining Committee  
2<sup>nd</sup> Executive Vice President  
National VA Council #53

cc: Alma L. Lee, President National VA Council #53  
NVAC Executive Committee  
Ad-Hoc CPAC Bargaining Team

**AFGE: Good Government We Are Ready**