

VHA- VA SETTLEMENT AGREEMENT

ULP-CH-CA-0087

7 April 2014

The following is a copy of the section of the Monthly Population Report communicating that PIV Walk-ins are acceptable.

The **March 2014 report is due** to the VHA PIV Implementation Team (VHAPIVImplementation@va.gov) by **COB Thursday, 27 March**.

PIV Only Authentication (POA) Information

PCI Facility Walk-In Availability Requirement:

This is a reminder that PIV Card Applicants should be permitted to renew their PIV cards on a walk-in basis provided that the PIV Applicant has met all requirements (Sponsored in the PIV System, BI/SAC, etc.). Therefore, each PCI facility must ensure all PIV Issuance and Renewal communications indicate that Walk-Ins are acceptable. Additionally, each facility must ensure that professional signage provides appropriate directions to the PCI office.



VHA PIV Only Authentication Update

POA General Information

- **POA – Walk-In PIV Renewal Requirement**
 - **Unfair Labor Practice (ULP) charge reference on-line renewals**
 - Individual alleged PIV Office stated they had to renew their card on-line
 - **Reminder: Walk-in PIV Renewals MUST be honored at all PCI facilities**
 - **Provided employees meet the renewal requirements**
 - e.g. Employee is properly sponsored in the PIV System, has the required background investigation, the Special Agreement Check has been completed
 - **Accommodations around scheduled appointments**
 - Assist in scheduling as needed
- **ULP withdrawn based on the following actions**
 - Notification provided via the Monthly PIV Population Report
 - Orally communicate the requirement to honor Walk-in PIV renewals
 - Confirmation notification to identified organizations/representatives
- **Additionally, HSPD-12 PMO provided notification on their March Monthly National Call**