



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES  
NATIONAL VETERANS AFFAIRS COUNCIL #53  
Affiliated with the AFL - CIO  
Mid-Term Bargaining Committee**

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Dayton, OH 45428

Harold Robbins, Member  
President, AFGE Local 559  
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Orlando, FL 32803

January 13, 2021

William Simmons, Associate Director of Contact Management  
VHA Member Services  
Department of Veterans Affairs  
400 Fort Hill Avenue  
Canandaigua, NY 14424

Subject: VHA Member Services Help Desk Changes to Conditions of  
Employment (AFGE Local 906 and AFGE Local 1822)

Dear Mr. Simmons:

In accordance with Article 47, Section 2, C, of the Master Agreement, the National VA Council #53 is formally demanding to bargain on the VHA Member Services Help Desk changes to Conditions of Employment for the two AFGE Locals as cited above within the Department. Ms. Alma L. Lee, President of the National VA Council #53, will be naming the Union's Chief Negotiator and team members. Please provide the named bargaining team with any and/or all information/data concerning the cited above subject. The negotiations of this subject should normally begin no later than twenty (20) workdays after the Management's Chief Negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The above named NVAC's bargaining team may request a briefing over the cited subject above, before sending any proposals. If you have any questions, please call me at (217) 670-9357.

Sincerely,

Oscar L. Williams, Jr.  
Chairperson, Mid-Term Bargaining Committee  
2<sup>nd</sup> Executive Vice President  
National VA Council #53

cc: Alma L. Lee, President National VA Council #53  
Michael King, 10<sup>th</sup> District Representative, NVAC

**AFGE: Good Government We Are Ready**