

MEMORANDUM OF UNDERSTANDING (MOU)

Expanded ERRA Guidance Based on Joint Effort Between VBA and VHA to Reduce Excess Exam Inventories

The following constitutes an agreement between the Department of Veterans Affairs, Veterans Benefits Administration (VBA) and the American Federation of Government Employees (AFGE), AFL-CIO National Veterans Affairs Council (NVAC) #53, (Union) regarding the Remote DROC Memo OAR.

1. Employees will be provided notice on this new guidance.
2. Employees may request training on how to request examination at a Veterans Affairs Exam site.
3. Quality errors based on not following this guidance will not be called until 30 days after this MOU is signed.
4. Management will not hold employees accountable for factors or extenuating circumstances that affect performance and are beyond the employees' control.
5. After implementation, if either party is made aware of issues that may affect employees, both parties agree to discuss the issues and work to mutually resolve the issues for the employees. Should discussions not resolve the issues, the parties will implement the negotiating process to the extent required by the statute.
6. Management shall provide a copy of this MOU to the local president and/or designee at each AFGE local within (10) ten days of the date this MOU is signed.

Kevin D. Nelson

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For the Agency

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For AFGE/NVAC

06/15/2021

Date