



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

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July 2, 2021

Stephanie Young, Acting Network Director
Department of Veterans Affairs
Mid-Atlantic Health Care Network (VISN 6)
3518 Westgate Drive, Suite 500
Durham, NC 27707

Subject: VISN 6 – Clinical Contact Center Initiative

Dear Ms. Young:

In accordance with Article 47, Section 2 C, of the Master Agreement, the National VA Council #53 formally demanding to bargain on the Clinical Contact Center Initiative in VISN 6 within the Department. Ms. Alma L. Lee, President NVAC will name the Chief Negotiator and team members. Please provide the named bargaining team with any information and/or data concerning the cited subject. The negotiation of this matter should normally begin no later than twenty (20) workdays after the Management chief Negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the national bargaining obligation has been met. The named bargaining team may request a briefing over the cited subject above, before sending any proposals. If you have any questions, please contact me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
Robert Fetzer Tatishka Thomas, 5th District Representative NVAC

AFGE: Good Government We Are Ready