

## Memorandum of Understanding


The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration and the American Federation of Government Employees, (AFL-CIO), National Veterans Affairs Council #53, concerning Veterans Crisis Line (VCL), Organizational Chart Expansion.

1. The national parties agree that the VCL will result in the expansion of the following but not limited to:
  - Expansion of all Departments within VCL
  - Clinical Operations
  - Creation of a dedicated Organizational Health Department
  - Creation of a dedicated Records & Information Management Team
  - Creation of a dedicated Technology & Innovation Team
  - Creation of two separate Department Training & Quality and Risk Management
  - Creation of a dedicated Precepting Team
2. This expansion may result in several programs providing 24/7 support, bargaining unit employees (BUE) and AFGE Locals will be provided the information.
3. NVAC reserves its right to address matters related to VCL Organizational expansion as they occur. If the Department proposes to make any changes to current BUE's status, the Department will notify the NVAC. The Department will also adhere to Article 1, Section 4 of the 2011 Master Agreement between VA and AFGE.
4. Upon receipt the appropriate management official shall provide a copy of the MOU to the AFGE VCL Local Presidents.

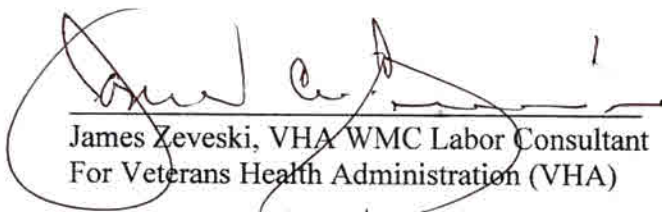
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Lyndsey T. Miller, Labor Relations Specialist  
For Department of Veterans Affairs (VA)

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Date

  
Oscar L. Williams Jr., 2<sup>nd</sup> Exec. Vice President  
AFGE National Veterans Affairs Council #53

01/06/2022  
Date

  
James Zeveski, VHA WMC Labor Consultant  
For Veterans Health Administration (VHA)

1/11/2022  
Date