



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair
2nd Exec. V-President
29 Lake Street
Danville, IL 61832-6101

Bill Wetmore, Member
3rd Exec. V-President
2319 Alava Court
Waldorf, MD 20603

Willie Haywood, Member
6th Dist. Rep., NVAC
17705 Garden Blvd.
Cleveland, OH 44128

Tinita Cole, Member
NVAC Nat., Rep.
VAMC Dayton
Dayton, OH 45428

April 28, 2022

Denise Biaggi-Ayer, Executive Director
VA Office of Labor Management Relations
810 Vermont Avenue, NW
Washington, DC 20420

Subject: Observations Beneficiary Travel Self-Service System (BTSSS) Study

Dear Ms. Biaggi-Ayer:

The National VA Council #53 is approving the Observations Beneficiary Travel Self-Service Study for VA's AFGE bargaining unit employees. Please provide the NVAC with a copy of the study results once completed.

If you have any questions, please contact me at (217) 554-4979.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
NVAC Executive Committee

AFGE: Good Government We Are Ready