



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53**

**Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair 2 nd Exec. V-President 29 Lake Street Danville, IL 61832-6101	Bill Wetmore, Member 3 rd Exec. V-President 2319 Alava Court Waldorf, MD 20603	Willie Haywood, Member 6 th Dist. Rep., NVAC 17705 Garden Blvd. Cleveland, OH 44128	Tinita Cole, Member NVAC Nat., Rep. VAMC Dayton Dayton, OH 45428
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December 8, 2022

Teresa Boyd, Network Director
Northwest Health Network (VISN 20)
1601 E. Fourth Plain BLVD
Building 16, Suite C-403
Vancouver, WA 98661

Subject: VISN 20 – Medical Support Assistant (Advanced) Clinical Contact Center/
Virtual Care 0679, GS-06 Performance Standards

Dear Dr. Boyd:

In accordance with Article 47 Section 2 C., of the Master Agreement the National VA Council #53 is formally demanding to bargain on VISN 20 Medical Support Assistant (Advanced) Clinical Contact Center/ Virtual Care 0679, GS-06 Performance Standards as cited above within the Department. Ms. Alma L. Lee, President of the National VA Council #53, will be naming the Union's Chief Negotiator and team members. Please provide the named Union's Chief Negotiator and Team Members with all information and/or data concerning the cited subject above. The negotiations of this subject matter should normally begin no later than twenty (20) workdays after the appropriate Management Chief Negotiator receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The named bargaining team may request a briefing over the cited subject above. If you have any questions, please contact me at (217) 554-4979.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
Donald Fowler, 11th District Representative NVAC

AFGE: Good Government We Are Ready