

Memorandum of Understanding (MOU) for the
VISN 20 between VISN 20 CCC Pharmacy Service
and
American Federation of Government Employees (AFGE), AFL-CIO
National VA Council 53, AFGE Locals 2157, 498, and 2583

The following constitutes an agreement between VISN 20 CCC Pharmacy Service within VISN 20, and the American Federation of Government Employees (AFGE), AFL-CIO, National VA Council #53 (NVAC), AFGE Local 2157 AFGE Local 2583, & AFGE Local 498 the parties have reviewed and agreed upon the appropriate arrangements and procedures regarding VISN 20 CCC Pharmacy Service Work Schedules as outlined in the May 31, 2022, notice to the National VA Council #53.

- I. Bargaining Unit Employees will be asked to select from the available tours in order of preference.
- II. Seniority among employees will be the determining factor for access to a preferred tour.
- III. It is agreed that the Pharmacy Service Work Schedule plan will be attached to this MOU.

Both Management and the Union reserve the right to re-open bargaining in this MOU by providing a minimum of 30 calendar days advance written notice requesting negotiation.

Donald Fowler
NVAC 11th District Representative
Chief Negotiator, Labor

Travis Defensor
Chief Pharmacy Service V-20 CCC
Chief Negotiator, Management

Denise L. Lieb
President AFGE Local 2583

Yvonne Angel
President AFGE Local 2157

Paul Nance
President AFGE Local 498



May 31, 2022

In Reply Refer To: 496 / V20 Clinical Contact Center

Oscar L. Williams, Jr.
2nd Executive Vice President, NVAC #53
29 Lake Street
Danville, IL. 61832

Subject: Fixed Work Schedules for VISN 20 CCC Pharmacy Bargaining Unit Employees

Dear Mr. Williams,

Effective as early as June 14, 2022, the below virtual employees located in VISN 20, Clinical Contact Center will be reminded/notified of the operational needs to have coverage between the hours of 5:45 am – 7:15pm Pacific Standard Time (PST), which is critical to the mission of this team/section due to the different time zones in which we are required to provide service to our veterans. These needs were clearly stated in the vacancy announcement for which they applied and were selected from.

Currently, tours are being assigned by scheduling and assigning them prior to the beginning of each pay period. This method has been utilized since the employees began in this new team.

We would like to send out communication to staff requesting they select from the available tours in order of preference. Seniority among employees will be the determining factor for access to a preferred tour. The purpose of this change is due to establish a permanent schedule that would be more beneficial for the employees and management.

Tours needed for coverage include, but are not limited to:

Compressed work schedules (Varying Days):

- 5:45am - 4:15pm PST
- 6:45am - 5:15pm PST
- 8:45am – 7:15pm PST

Regular work schedules (Monday -Friday):

- 7:00am – 3:30pm PST
- 8:00am – 4:30pm PST
- 9:00am – 5:30pm PST

The following bargaining unit employees are affected:

Name and Position Title	Service Computation Date	Entry on Station Date
Robin Luke Pharmacy Technician	10-15-2002	02-27-2022
David Reyes Pharmacy Technician	01-09-2005	01-02-2022
Katie Breedlove Pharmacy Technician	02-28-2021	04-10-2022
Jennifer Amay Pharmacy Technician	09-30-2019	12-05-2021
Mark Crespin Pharmacy Technician	08-29-2010	12-19-2021
Tammi Foley Pharmacy Technician	10-27-2019	03-27-2022
Bernadette Mullins Pharmacy Technician	05-28-2019	12-05-2021
Sarah Kissick Pharmacy Technician	02-02-2020	12-05-2021

The above employee's supervisor and functional statement/position description will remain the same. If you have any appropriate arrangements and procedures proposals, please submit them to Travis Defensor at travis.defensor@va.gov. If you have any questions, please contact me via email or at 479-305-7298. The absence of a response on or before 10 workdays from submission of form will be accepted as concurrence.

Sincerely,

travis s. defensor
3331380

Digitally signed by travis
s. defensor 3331380
Date: 2022.05.31
09:55:12 -07'00'

Dr. Travis Defensor, PharmD, BCACP
Chief Pharmacist
VISN 20 Clinical Contact Center
VA Health Connect

Attachments:

- Functional Statement - VISN Pharmacy Technician Clinical Contact Center
- Job Announcement - Pharmacy Technician VISN 20 Clinical Contact Center

Copy:

- AFGE, Local 2157; AFGE, Local 498; AFGE, Local 2583
- Executive ER/LR Specialists