



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES  
NATIONAL VETERANS AFFAIRS COUNCIL #53**

**Affiliated with the AFL - CIO  
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair 2 <sup>nd</sup> Exec. V-President 29 Lake Street Danville, IL 61832-6101	Bill Wetmore, Member 3 <sup>rd</sup> Exec. V-President 2319 Alava Court Waldorf, MD 20603	Willie Haywood, Member 6 <sup>th</sup> Dist. Rep., NVAC 17705 Garden Blvd. Cleveland, OH 44128	Tinita Cole, Member NVAC Nat., Rep VAMC Dayton Dayton, OH 45428	Nicholas Keogh, Member NVAC Nat., Rep. VACO 811 Vermont Ave Washington, DC 20420
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February 27, 2023

Ralph Gigliotti, Director  
VISN 19 VA Rocky Mountain, HCN  
4100 E. Mississippi Avenue  
Glendale, CO 80246

Subject: VISN 19 – Call Center Cisco Wrap-up Timer

Dear Mr. Gigliotti:

In accordance with Article 47 Section 2 C., of the Master Agreement the National VA Council #53 is formally demanding to bargain on the VISN 19 Call Center Cisco Wrap-up Timer as cited above within the Department. Ms. Alma L. Lee, President of the National VA Council#53, will be naming the Union's Chief Negotiator and team members. Please provide the named bargaining team with all information and/or data related to the cited subject. The negotiation of this matter should normally begin no later than twenty (20) workdays after the Management's Chief Negotiator receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The above named NVAC's bargaining team may request a briefing over the cited subject above, before sending any proposals. If you have any questions, please contact me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.  
Chairperson, Mid-Term Bargaining Committee  
2<sup>nd</sup> Executive Vice President  
National VA Council #53

cc: Alma L. Lee, President National VA Council #53  
Bernard Humbles, 13<sup>th</sup> District Representative NVAC

**AFGE: Good Government We Are Ready**