



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair 2 nd Exec. V-President 29 Lake Street Danville, IL 61832-6101	Bill Wetmore, Member 3 rd Exec. V-President 2319 Alava Court Waldorf, MD 20603	Tinita Cole, Member 6 ^h District Rep., VAMC Dayton. Dayton, OH 45428	Nicholas Keogh, Member NVAC National Rep. 811 Vermont Ave Washington, DC 20420	Linda Ward-Smith, Member President AFGE Local 1224 6900 North Pecos Rd North Las Vegas 89086
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October 17, 2023

Denise Biaggi-Ayer, Executive Director
VA Office of Labor Management Relations
810 Vermont Avenue, NW
Washington, DC 20420

Subject: OIT Annual IT Customer Satisfaction Survey 2023

Dear: Ms. Biaggi-Ayer:

The National VA Council #53 approves the OIT Annual IT Customer Satisfaction Survey 2023 for VA's AFGE bargaining unit employees. Please provide NVAC with the survey results once completed.

If you have any questions, please contact me at (217) 554-4979.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
NVAC Executive Committee

AFGE: Good Government We Are Ready