



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

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November 13, 2023

David M. Walker, Network Director
VA Southeast Network (VISN 7)
3700 Crestwood Pkwy. #500
Duluth, GA 30096-5585

Subject: VISN 7 – Clinical Contact Center (CCC)

Dear Mr. Walker:

In accordance with Article 47, Section 2 C, of the Master Agreement, the National VA Council #53 formally demands to bargain on the Clinical Contact Center as cited above in VISN 7 within the Department. Ms. Alma L. Lee, President NVAC will name the Chief Negotiator and team members. Please provide the named bargaining team with any information and/or data concerning the cited subject. The negotiation of this matter should normally begin no later than twenty (20) workdays after the Management chief Negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the national bargaining obligation has been met. The named bargaining team may request a briefing over the cited subject above, before sending any proposals. If you have any questions, please contact me at (217) 554-4979.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
Debra Cooks-Rice, 5th District Representative NVAC

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