



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES  
NATIONAL VETERANS AFFAIRS COUNCIL #53  
Affiliated with the AFL - CIO  
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair  
2<sup>nd</sup> Exec. V-President  
29 Lake Street  
Danville, IL 61832-6101

Bill Wetmore, Member  
3<sup>rd</sup> Exec. V-President  
2319 Alava Court  
Waldorf, MD 20603

Tinita Cole, Member  
6<sup>th</sup> District Rep.,  
VAMC Dayton.  
Dayton, OH 45428

Nicholas Keogh, Member  
NVAC National Rep.  
811 Vermont Ave  
Washington, DC 20420

Linda Ward-Smith, Member  
President AFGE Local 1224  
6900 North Pecos Rd  
North Las Vegas 89086

February 2, 2024

Denise Biaggi-Ayer, Executive Director  
VA Office of Labor Management Relations  
810 Vermont Avenue, NW  
Washington, DC 20420

Subject: VINCI Customer Needs Assessment Survey

Dear: Ms. Biaggi-Ayer:

The National VA Council #53 is approving the VINCI Customer Needs Assessment Survey VA's AFGE bargaining unit employees. Please provide NVAC with the survey results once completed.

If you have any questions, please contact me at (217) 554-4979.

Sincerely,

Oscar L. Williams, Jr.  
Chairperson, Mid-Term Bargaining Committee  
2<sup>nd</sup> Executive Vice President  
National VA Council #53

cc: Alma L. Lee, President National VA Council #53  
NVAC Executive Committee

**AFGE: Good Government We Are Ready**