



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair
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September 20, 2021

Wendell E. Jones, Network Director
Veterans Service Integrated Network (VISN 17)
2301 E. Lamar Blvd., Suite 650
Arlington, TX 76006

Subject: VISN 17 – Clinical Contact Center Modernization

Dear Mr. Jones:

In accordance with Article 47, Section 2 C, of the Master Agreement, the National VA Council #53 formally demanding to bargain on the Clinical Contact Center Modernization cited in VISN 17 within the Department. Ms. Alma L. Lee will be naming the Chief Union Negotiator and negotiating team members. Please provide the named bargaining team with any information and/or data concerning the cited subject. The negotiations of this matter should normally begin no later than twenty (20) workdays after the management chief negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The named bargaining team may request a briefing over the cited subject above, before sending any proposals. If you have any questions, please contact me at (217) 554-4979.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
Michael King, 10th District Representative NVAC

AFGE: Good Government We Are Ready