

U.S. Department of Veterans Affairs
Veterans Benefits Administration

VBA - AFGE Memorandum of Understanding

MAP-D Implementation

The following constitutes agreement between the Veterans Benefits Administration (VBA) and AFGE National VA Council #53 (NVAC). The subject of this agreement is MAP-D implementation.

1. In accordance with Article 34, Sections 1 and 4 of the Master Agreement, employees will receive training on the MAP-D computer program and subsequent change(s) in this program. Because the MAP-D computer program is required at each VBA facility, a standard training package will be provided to all users.
2. The initial training period shall not be less than sixty (60) workdays in duration. Employees will not be held responsible for performance issues related to MAP-D during the sixty (60) workday training period.
3. Refresher training is an appropriate matter for local bargaining and the parties shall take into account the learning curve associated with MAP-D when providing the training. The learning curve associated with MAP-D will not adversely affect an employee during the MAP-D training period.
4. Employees will be entitled to deduct appropriate time in the event MAP-D malfunctions or ongoing programming errors occur.
5. Management at the local level will notify the local AFGE President before implementing changes described in this agreement in order to resolve any unique local issues.
6. The appropriate management official at the facility level will provide a copy of this MOU to the local AFGE President upon receipt.

/S/ Crystal Wiggins
For Management
For AFGE NVAC

/S/ Alberta Franklin

Date: October 8, 2003

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Reviewed/Updated: October 8, 2003

