



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES  
NATIONAL VETERANS AFFAIRS COUNCIL #53  
Affiliated with the AFL - CIO  
Mid-Term Bargaining Committee**

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| Oscar L. Williams Jr., Chair<br>2 <sup>nd</sup> Exec. V-President<br>29 Lake Street<br>Danville, IL 61832-6101 | Bill Wetmore, Member<br>3 <sup>rd</sup> Exec. V-President<br>2319 Alava Court<br>Waldorf, MD 20603 | Willie Haywood, Member<br>6 <sup>th</sup> Dist. Rep., NVAC<br>17705 Garden Blvd.<br>Cleveland, OH 44128 | Jeff Sladek, Member<br>13 <sup>th</sup> Dist. Rep., NVAC<br>VAMC 3601 S. 6 <sup>th</sup> Ave.<br>Tucson, AZ 85723 | Stephanie Starks, Member<br>National Rep., NVAC<br>VAMC Philadelphia<br>Philadelphia, PA 19104 |
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January 30, 2013

Leslie B. Wiggins, Deputy Assistant Secretary  
Office of Labor Management Relations (LMR)  
Department of Veterans Affairs  
810 Vermont Avenue, NW  
Washington, DC 20420

Subject: VHA PACT Call Center Pilots

Dear Ms. Wiggins:

In accordance with Article 47, Section 2 C., of the Master Agreement the National VA Council #53 is formally demand to bargain on VHA PACT Call Center Pilots cited above within the Department. Please provide the above named negotiation team with all information and/or data related to this subject. The negotiations of this matter should normally begin no later than twenty (20) workdays after the Management Chief Negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The Mid-Term Bargaining Committee may request a briefing over the cited subject above, before sending any proposals. If you have any questions please call me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.  
Chairperson, Mid-Term Bargaining Committee  
2<sup>nd</sup> Executive Vice President  
National VA Council #53

cc: Alma L. Lee, President National VA Council #53  
NVAC Executive Committee

**AFGE: Good Government We Are Ready**