



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair
2nd Exec. V-President
29 Lake Street
Danville, IL 61832-6101

Bill Wetmore, Member
3rd Exec. V-President
2319 Alava Court
Waldorf, MD 20603

Willie Haywood, Member
6th Dist. Rep., NVAC
17705 Garden Blvd.
Cleveland, OH 44128

Jeff Sladek, Member
13th Dist. Rep., NVAC
VAMC 3601 S. 6th Ave.
Tucson, AZ 85723

Stephanie Starks, Member
National Rep., NVAC
VAMC Philadelphia
Philadelphia, PA 19104

January 19, 2012

Dennis H. Smith, Director
VA Maryland Health Care System
10 North Greene Street
Baltimore, MD 21201

Subject: VISN 5 Serena NextGen Help Desk (AFGE Local 331 and AFGE Local 1923)

Dear Mr. Smith:

In accordance with Article 47, Section 2 C, of the Master Agreement, the National VA Council #53 formally demanding to bargain on the Serena NextGen Help Desk being implemented in VISN 5 within the Department. Ms. Alma L. Lee will be naming the Chief Union Negotiator and negotiating team. Please provide the named bargaining committee with any information and/or data concerning the cited subject. The negotiations of this matter should normally begin no later than twenty (20) workdays after the management chief negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The named bargaining committee may request a briefing over the cited subject above, before sending any proposals. If you have any questions please contact me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
Williams Wetmore, 14th District Representative NVAC

AFGE: Good Government We Are Ready