

## MEMORANDUM OF UNDERSTANDING

The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration (VHA) and the American Federation of Government Employees, AFL-CIO, National Veterans Affairs Council #53 (NVAC) concerning the nationwide implementation of VA Point of Service Program (VPS) Kiosks devices.

1. All training required for the nationwide implementation of VPS kiosks devices will be on duty time.
2. Local unions shall be allowed to have participants in any local workgroups and/or committees involved in the VPS kiosks devices deployment at their duty station or facility.
3. AFGE Locals may request to bargain on local implementation of the VPS Kiosks devices at their duty station or facility.
4. NVAC reserves its rights to address issues related to VPS kiosks devices nationwide deployment as they occur that have not been covered by this MOU.
5. The appropriate management official shall provide the Local Union President with a copy of this MOU upon their receipt.

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Denise Biaggi-Ayer, Staff Director VA LMR  
For the Department (VA)

11/16/2011  
Date

Richard C. Nelson  
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For Veterans Health Administration (VHA)

11/16/2011  
Date

Oscar L. Williams Jr.  
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11/16/2011  
Date