



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chairperson 2nd Exec. V-President, NVAC
29 Lake Street
Danville, IL 61832-6101

Patrick Russell, Member 8th Dist. Rep., NVAC
VA Blacks Hills, HCS
Hot Springs, SD 57747

Sandra Eggleston, Member 13th Dist. Rep., NVAC
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Tucson, AZ 85723

Bill Wetmore, Member 3rd Exec. V-President
2319 Alava Court
Waldorf, MD 20603

April 2, 2007

Bonnie M. Kerber, VHA HRM Consultant
Department of Veterans Affairs
206 Woodbury Circle
Council Bluffs, IA 51503

Subject: Demand to Bargain – VHA Secret Shopper Program “Can You Schedule Me Now”

Dear Ms. Kerber:

In accordance with Article 44, Section 2 C, of the Master Agreement, the National VA Council #53 formally demanding to bargain over VHA secret Shopper Program in the Department. Please provide the above named bargaining committee with any information and/or data concerning the cited subject. The negotiations of this matter should normally begin no later than ten (10) workdays after the management chief negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The named bargaining committee may request a briefing over the cited subject above, before sending any proposals. If you have any questions please contact me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
Executive Committee, NVAC
Meghan Flanz, Deputy Assistant Secretary for LMR

**AFGE: The Future Is Ours
Creating A Shared Vision For The 21st Century**