



(June 15, 2016)

In order to further improve the lines of communication and to respond to the concerns between the National VA Council and you our members, I have established a National VA Council Briefing. This NVAC Briefing will bring you the latest news and developments within DVA and provide you with the current status of issues this Council is currently addressing. I believe that this NVAC Briefing will greatly enhance the way in which we communicate and the way in which we share new information, keeping you better informed.

Alma L. Lee
National VA Council, President

~~~~~

**In This Briefing: Investigating VA's Management Of Veterans' Paper Records**

~~~~~

Click on link below to review the entire report by OIG

[Statement of Brent Arronte Deputy Assistant Inspector General For Audits And Evaluations Office Of Inspector General Department of Veterans Affairs Before The Subcommittee On Disability Assistance And Memorial Affairs Committee On Veterans' Affairs United States House Of Representatives Hearing On "Investigating VA's Management Of Veterans' Paper Records" June 15, 2016](#)

06/14/2016 08:00 PM EDT

Mr. Chairman and Members of the Subcommittee, thank you for the opportunity to discuss the Office of Inspector General's (OIG) recent reports on the review of records disposition for veterans' claims-related documents, Review of Alleged Shredding of Claims-Related Evidence At The VA Regional Office Los Angeles, California, and Review of Claims-Related Documents Pending Destruction at VA Regional Offices. Our statement today focuses on the results of work conducted related to a hotline allegation that management and staff at the Los Angeles, California, VA Regional Office (VARO) were not following Veterans Benefits Administration (VBA) policy on management of veterans' and other governmental paper records. We will also discuss the effectiveness of VA's controls for compliance with records disposition guidance for veterans' claims-related documents observed during our unannounced inspections at 10 VAROs

across the nation. I am accompanied by Ms. Dana Sullivan, Director, OIG's San Diego Benefits Inspections Division.