

Memorandum of Understanding
Data Gathering Pilot for Veterans and Employees Experience with the
Compensation and Pension Examination Process

AFGE June 14, 2016

The following constitutes an agreement between the Department of Veterans Affairs and the American Federation of Government Employees, AFL-CIO, National VA Council #53, regarding data gathering to utilize in improving the Veterans and employees experience in the Compensation and Pension examination process.

1. VBA will obtain data from pilots to occur in the Phoenix and Nashville Regional Offices; Tucson C&P Clinic, along with the Tennessee Valley HSC in Nashville.
2. Data collected will be for a two week period.
3. Actual non-productive time will be allowed for any participating employee with Production/timeliness elements in their performance standards so as to not be adversely affected from the point of original involvement.
4. Participating individuals will not be negatively impacted when conducting Quality checks on the cases processed if an error is later noted.
5. When requesting volunteers to participate, Management will canvass the qualified employees. If there are more volunteers than positions, the most senior employee in the position will be chosen. If there are fewer volunteers than positions, the least senior employees in the position will be chosen. This is in accordance with Article 12, when selecting employees to participate.
6. The new processes of examinations, notification letters, etc. that may be determined to be utilized, will be presented to the AFGE Mid-Term bargaining committee before a national rollout is executed, so that sufficient bargaining time is allowed.

7. Management will provide a copy of this MOU to each local President at the sites affected by this data gathering as noted above.



For Management



For AFGE-NVAC

06/22/16

Date