

AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES NATIONAL VETERANS AFFAIRS COUNCIL #53

Affiliated with the AFL - CIO Mid-Term Bargaining Committee

Oscar L. Williams Jr., Chair 2nd Exec. V-President 29 Lake Street Danville, IL 61832-6101 Bill Wetmore, Member 3rd Exec. V-President 2319 Alava Court Waldorf, MD 20603 Terence J. Watts, Member 5th Dist. Rep., NVAC VAMC Orlando Orlando, FL 32803

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October 4, 2016

Kimberly McLeod, Acting Executive Director Office of Labor Management Relations (LMR) Department of Veterans Affairs 810 Vermont Avenue, NW Washington, DC 20420

Subject: VHA's Office of Community Care Customer Experience Directorate

Dear Ms. McLeod:

In accordance with Article 47, Section 2, of the Master Agreement, National VA Council #53 is formally demanding to bargain on the VHA's Office of Community Care Customer Experience Directorate as cited above within the Department. Please provide the NVAC's Mid-Term Bargaining Committee with all information and/or data related to this subject. The negotiations of this matter should normally begin no later than twenty (20) workdays after the Management Chief Negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The NVAC's Mid-Term Bargaining Committee may request a briefing over the cited subject above, before sending any proposals. If you have any questions please call me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.

Chairperson, Mid-Term Bargaining Committee

2nd Executive Vice President

National VA Council #53

cc: Alma L. Lee, President National VA Council #53

NVAC Executive Committee

AFGE: Good Government We Are Ready