



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES  
NATIONAL VETERANS AFFAIRS COUNCIL #53  
Affiliated with the AFL - CIO  
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair 2 <sup>nd</sup> Exec. V-President 29 Lake Street Danville, IL 61832-6101	Bill Wetmore, Member 3 <sup>rd</sup> Exec. V-President 2319 Alava Court Waldorf, MD 20603	Terence Watts, Member 5 <sup>th</sup> Dist. Rep., NVAC VAMC Orlando Orlando, FL 32803	Willie Haywood, Member 6 <sup>h</sup> Dist. Rep., NVAC 17705 Garden Blvd. Cleveland, OH 44128	Jeff Sladek, Member 13 <sup>th</sup> Dist. Rep., NVAC VAMC 3601 S. 6 <sup>th</sup> Ave Tucson, AZ 85723
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December 1, 2016

Michael Mayo-Smith, MD  
Network Director, VISN 1  
200 Spring Road, Building 61  
Bedford, MA 01730

Subject: VISN 1 – Proposal to Reorganize Call Centers to the VHA National Health Services  
Call Center Consolidation under VHA Member Services

Dear Dr. Mayo-Smith:

In accordance with Article 47, Section 2 C, of the Master Agreement, the National VA Council #53 formally demanding to bargain on the VISN 1 proposal to reorganize Call Centers to the VHA Member Services as cited above within the Department. Ms. Alma L. Lee will be naming the Union's Chief Negotiator and negotiating team. Please provide the named bargaining team with any information and/or data concerning the cited subject. The negotiations of this matter should normally begin no later than twenty (20) workdays after the management chief negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The named bargaining team may request a briefing over the cited subject above, before sending any proposals. If you have any questions please contact me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.  
Chairperson, Mid-Term Bargaining Committee  
2<sup>nd</sup> Executive Vice President  
National VA Council #53

cc: Alma L. Lee, President National VA Council #53  
Christopher Bovie, NVAC 1<sup>st</sup> District Representative

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