



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53**

Affiliated with the AFL - CIO

Mid-Term Bargaining Committee

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January 4, 2018

Brent Dixon, Associate Director
Enrollment Case Management, HRC Member Services
3401 SW 21st Street Building 9
Topeka, KS 66604

Subject: VHA ECM Lead Performance Standards, HRC Member Services

Dear Mr. Dixon:

The National VA Council #53 Mid-Term Bargaining Committee provided comments on the above cited subject. National VA Council #53 is in agreement to the changes made to the Enrollment Case Management (ECM) Lead Contact Representative Performance Plan Standards. AFGE Locals under VHA Member Service may bargain on the local implementation of the ECM Lead Contact Representative Performance Plan Standards at their location.

If you have any questions please call me at (217) 554-4866.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
NVAC Executive Committee

AFGE: Good Government We Are Ready