


Memorandum of Understanding

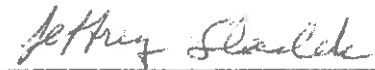
The following constitutes an agreement of between the Eastern Colorado Health Care System and the American Federation of Government Employees, (AFL-CIO) National VA Council #53 (NVAC) concerning HCS Call Center Scheduling Queue Centralization.

1. All leave previously approved will remain approved and will only be cancelled consistent with past practice or valid operational need.
2. Physical duty location for bargaining unit employees will not change.
3. Current Performance standards will remain the same.
4. Call center hours and employee tours for the ECHS three call centers will not change due to the implementation of Centralized Calls.
5. Leave approving procedures will not change.
6. Bargaining unit employee locality pay will not change
7. Local Presidents will be given a copy of this MOU.


Susanne Rising Chief Health Administration
Service Eastern Colorado Health Care System (VA)

2-2-18

Date


Jeffery Sladek, District 13 President
National VA Council #53 (NVAC)

2-2-2018

Date


Krista Jablonski, Human Resource Specialist
Eastern Colorado Health Care System (VA)

2/12/2018

Date