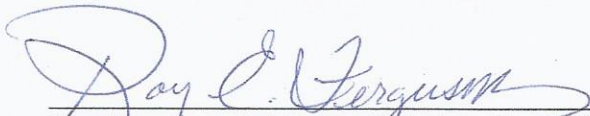



Memorandum of Understanding

The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration and the American Federation of Government Employees, (AFL-CIO) National Veterans Affairs Council #53 concerning the Consolidated Patient Account Centers (CPAC) Outpatient Pharmacy Electronic Claims Coordinators.


1. Training related to the Outpatient Pharmacy Electronic Claims Coordinators billers on the legal billing shall be on duty time. The training will be offered at various time to allow all billers to attend.
2. If Outpatient Pharmacy Electronic Claims Coordinators bargaining unit employees (BUE) need additional time to perform their duties as result of the printing and sending of Outpatient Pharmacy Electronic Claims to Office of General Counsel (OGC), they will contact their supervisor to request this additional time.
3. Should BUE Outpatient Pharmacy Electronic Claims Coordinators need additional time for research required to process the electronic claims, they will contact their supervisor to request this additional time.
4. Upon their receipt, the appropriate management officials shall provide a copy of this MOU to the seven (7) AFGE Local CPAC Presidents.


Roy Ferguson, VA Labor Relations Specialist
For the Department of Veterans Affairs (VA)

10/9/2018
Date


Oscar L. Williams Jr., 2nd Exec Vice President
AFGE National Veterans Affairs Council #53

10/16/2018
Date


James Zevski, VHA WMC Labor Consultant
For Veterans Health Administration (VHA)

10/15/2018
Date