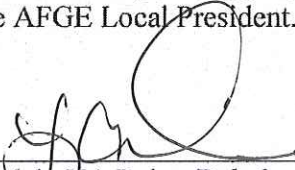


## Memorandum of Understanding

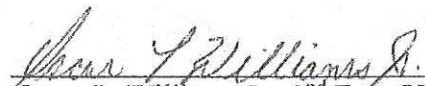
The following constitutes an agreement between the Department of Veterans Affairs, Veterans Health Administration and the American Federation of Government Employees, (AFL-CIO), National Veterans Affairs Council #53 concerning VHA Notice 2019-XX, Standardization of Appointment Scheduling for Eligible Veteran Walk-In Enrollments at the VA Medical Facility.

1. Training shall be done on duty time, at various times, to allow all affected bargaining unit employees the opportunity to attend mandatory training.
2. In addition to any technical training, affected employees will also be provided training on the business rules involved in the scheduling of outpatient appointments, use of Electronic Wait List (EWL), and Recall Reminder (RR)."
3. AFGE Locals may elect to bargain on the local procedures regarding the release of bargaining unit employees for completion of mandated and required training related to VHA Notice 2019-XX.
4. Subject to staffing, workload, and other mission requirements, previously approved leave or other training requirements will normally not be affected by this VHA Notice 2019 "Standardization of Appointment Scheduling for Eligible Veteran Walk-In Enrollments at the VA Medical Facility."
5. Upon their receipt, the appropriate management official shall provide a copy of this MOU to the AFGE Local President.

  
\_\_\_\_\_  
L'Tosha Condah, VA Labor Relation Specialist  
For the Department of Veterans Affairs (VA)

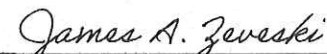
12/19/19

Date

  
\_\_\_\_\_  
Oscar L. Williams Jr., 2<sup>nd</sup> Exec Vice President  
AFGE National Veterans Affairs Council #53

12/13/2019

Date

  
\_\_\_\_\_  
James Zeveski, VHA WMC Labor Consultant  
For Veterans Health Administration (VHA)

12/18/2019

Date