



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

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February 18, 2021

Ophelia A. Vicks, Acting Executive Director
VA Office of Labor Management Relations
810 Vermont Avenue, NW
Washington, DC 20420

Subject: Patient Use Characteristics of VA Telehealth Services and Impact on Quality of Care during COVID-19 Interviews

Dear Ms. Vicks:

The National VA Council #53 is approving Patient Use Characteristics of VA Telehealth Services and Impact on Quality of Care during COVID-19 Interviews as cited above for VHA AFGE bargaining unit employees. Please provide the NVAC with a copy of the interviews results once completed.

If you have any questions, please contact me at (217) 670-9357.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
NVAC Executive Committee

AFGE: Good Government We Are Ready