



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53
Affiliated with the AFL - CIO
Mid-Term Bargaining Committee**

Oscar L. Williams Jr., Chair
2nd Exec. V-President
29 Lake Street
Danville, IL 61832-6101

Bill Wetmore, Member
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2319 Alava Court
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Willie Haywood, Member
6th Dist. Rep., NVAC
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Tinita Cole, Member
NVAC Nat., Rep.
VAMC Dayton
Dayton, OH 45428

September 23, 2021

Garth Miller, Executive Director
VHA Member Services
2957 Clairmont Road Suite 200
Atlanta, GA 30329-1658

Subject: Member Services Performance Standards Contact Representative, Contact
Representative HRC- First Party and First Party-Help Desk Cross- Functional Standards
Health Resources Center (AFGE Local 906, AFGE Local 1539 and AFGE Local 1822)

Dear Mr. Miller:

In accordance with Article 47, Section 2, C, of the Master Agreement, the National VA Council #53 is formally demanding to bargain on the Performance Standards listed above for Member Services as cited above within the Department. Please provide the NVAC's Mid-Term Bargaining team with any/all information/data concerning the cited subject above. The negotiations of this subject should normally begin no later than twenty (20) workdays after the Management's Chief Negotiator in this matter receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The above named NVAC's Mid-Term Bargaining Team may requesting a briefing over the cited subject above, before sending any proposals. If you have any questions, please call me at (217) 554-4979.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
NVAC Executive Committee

AFGE: Good Government We Are Ready