



**AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES
NATIONAL VETERANS AFFAIRS COUNCIL #53**

Affiliated with the AFL - CIO

Mid-Term Bargaining Committee

Oscar L. Williams Jr., Chair
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Willie Haywood, Member
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Tinita Cole, Member
NVAC Nat., Rep.
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Dayton, OH 45428

December 21, 2021

Teresa Boyd, Network Director
VA NW Health Network
1601 E. 4th Plain BLVD
Building 17, Suite C-403
Vancouver, WA 98661

Subject: VISN 20 – Call Center Contract Center Weekend, Holiday, Evening and Nights
(WHEN) Support

Dear Dr. Boyd:

In accordance with Article 47 Section 2 C., of the Master Agreement the National VA Council #53 is formally demanding to bargain on VISN 20 Call Center Contract Center WHEN Support as cited above within the Department. Ms. Alma L. Lee, President of the National VA Council #53, will be naming the Union's Chief Negotiator and team members. Please provide the named Union's Chief Negotiator and Team Members with all information and/or data concerning the cited subject above. The negotiations of this subject matter should normally begin no later than twenty (20) workdays after the appropriate Management Chief Negotiator receives our demand to bargain.

Please cease and desist any implementation until the bargaining obligation has been met. The named bargaining team may request a briefing over the cited subject above. If you have any questions, please contact me at (217) 554-4979.

Sincerely,

Oscar L. Williams, Jr.
Chairperson, Mid-Term Bargaining Committee
2nd Executive Vice President
National VA Council #53

cc: Alma L. Lee, President National VA Council #53
Donald Fowler, 11th District Representative NVAC

AFGE: Good Government We Are Ready